

2011

Performance statistics in relation Subject Access Requests – Data Protection Act.							
TIMELINESS	Total 2009	Total 2010	Total 2011	1 st Qtr 2011	2 nd Qtr. 2011	3 rd Qtr 2011	4 th Qtr. 2011
Number of requests received that fulfil the definition of a request (Subject Access Request – Data Protection Act 1998)	44	43	30	17	13		
Number of requests received that have been processed in full within the normal legal compliance time i.e. 40 calendar days	29	34	29	17	12		
Number of requests received that have not been processed in full within the normal legal compliance deadline i.e. 40 calendar days	15	9	1	0	1		

In addition to the 30 SARs recorded above, the Information Unit dealt with a further 16 applicants who did not go on to submit the paperwork required to make a formal SAR.